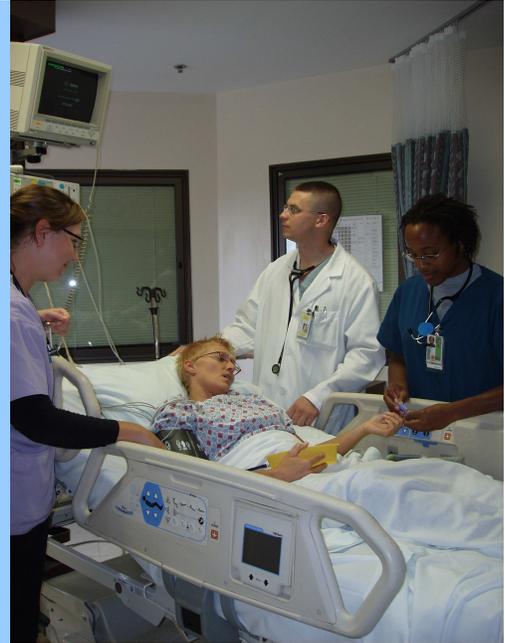


Give Us a Ring

Rapid

Response

Team



PATIENTS AND FAMILIES: MEMBERS OF THE RAPID RESPONSE TEAM STARTING JULY 1, 2007

In recognition of the value of patient and family concerns, effective July 1, 2007 a Family Brochure explaining the RRT will be given to all patients during admission.

“The enlistment of patient and families in team activation sends a message to our beneficiaries that the institution is responsive and that their concerns are taken seriously.” Dr. Eric Crawley, Chief, Critical Care.

The brochure will explain when and how a patient or family member can contact the RRT. The RRT will follow up with patients and family members within twenty-four hours of a call to make sure their concerns were addressed. It is mandatory that all staff members are required to call when asked by a patient or family member.

Actual Case: A woman in her early 20's was preparing to be discharged from an ambulatory surgical center. She appeared pale and diaphoretic and became orthostatic. She and her husband were highly concerned. The surgical team was unavailable and the RRT was called. The RRT evaluated the patient and conferred with the surgical team. It was very reassuring to the patient and husband that their concerns were taken seriously. The patient left later that day with improved confidence in the care the institution provided.

ADDRESSING THE NEEDS OF PATIENTS
AND FAMILY MEMBERS BY PROVIDING
PATIENT SAFETY PROGRAMS.



For Program Information Call: Ms. Christine Loyle,
Program Manager 808-433-4482
Flyer Designed by: Ms. Christine Loyle

Call Criteria

RR < 8 or > 24

HR < 40 or > 130

SpO2 < 90% w/ O2

SBP < 90 mmHg

Acute Mental Status
Change

Staff or Family
Concern



Rapid Response Team