



CUSTOMER SATISFACTION

TRIPLER's "ICE Honor Roll"

"Were you satisfied with your experience at this office/facility?"
 97% of our 20,468 surveyed customers answered, **"Yes"**
 (Mar 2007 - Feb 2008)

*Services with minimum 95% Satisfaction and at least 25 responses on ICE Surveys

Service*	Responses	% Satisfaction
Social Work Service	42	100%
Surgery	6248	99%
Medicine	4581	99%
Family Medicine	2815	99%
Ophthalmology	353	99%
Physical Med & Rehab	125	98%
Pediatrics	927	98%
Deployment Health Center	123	98%
Nutrition Care Division	1342	96%
OB-GYN	2155	95%

Thank you for taking time to complete our surveys to tell us how we are doing. We value your feedback!