Patients said...

“Why doesn’t the OPL have open seating like Pharmacy? There is no place to wait before OPL opens.”

The new Outpatient Laboratory will have...

An open waiting area.
The new Outpatient Laboratory will have...
*A larger waiting area with 10 additional chairs.*
Patients said...

“The ticket system with two sets of stations is confusing.”

The new Outpatient Laboratory will have...

A new ticket queuing system with separate announcements for phlebotomy stations and reception desks.
Patients said…

“The blood draw area is too small.”

The new Outpatient Laboratory will have…

A larger phlebotomy area with enhanced lighting.
Patients said...

“The blood draw area doesn’t offer enough privacy. I don’t like how everyone faces each other and can see what is going on.”

The new Outpatient Laboratory will offer...

More privacy with a new seat layout and phlebotomy workstations with built-in partitions.
Patients said...

“The front desk is too open and offers little privacy.”

The new Outpatient Laboratory will have...

_Reception desks with walls and dividers to improve patient privacy._
Outpatient Laboratory
Your Team...

ARMY STRONG
Remember to follow the yellow signs to return to the new Outpatient Laboratory on 4G, once the renovation is complete.