



ARMY MEDICINE

Bringing Value...Inspiring Trust



WARRIOR OHANA MEDICAL HOME

Ribbon Cutting Ceremony
20 APRIL 2011, 0900



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WARRIOR OHANA MEDICAL HOME

The Warrior Ohana Medical Home is a community-based primary care clinic offering comprehensive family medicine, behavioral health, pharmacy and lab services.

The doors open for patient beginning April 21.

Located at the former Barbers Point Naval Air Station in Kapolei, the clinic is currently accepting enrollment applications from active duty family members who live within a 30-minute radius.



Clinic Level Services Include:

- 6 Full Scope Family Medicine Provider/LPN Teams
- 1 Float Provider
- 2 Nurse Case Managers
- 2 Phone Triage RNs
- Behavioral Health Provider
- Pharmacy (for enrolled patients only)
 - 1 Clinical Pharmacist
 - 1 Pharmacy Technician
- Laboratory
 - 2 Lab Technicians
- Immunizations
 - 1 Float Nurse
- Management Team
 - Group Practice Manager
 - Health Systems Specialist
 - Office Admin Assistant

Patients who wish to enroll to the Warrior Ohana Medical Home

Should complete the enrollment form found at

www.tamc.amedd.army.mil and email to tamc.benefits@amedd.army.mil,

Fax to (808) 433-1379 or bring to the TAMC's TRICARE Service Center,

1st floor Oceanside, 7:30 a.m. to 4:30 p.m., Monday through Friday.

For more information, call (808) 433-3422.

How to Join

Enrollment is currently offered only to active duty Army family members living on the island of Oahu.

If you would like to enroll:

Please visit the
TRICARE Service Center:

Tripler Army Medical Center
1 Jarrett White Road,
Honolulu, HI 96859
(1st Floor, Oceanside Entrance)

Hours of Operations:

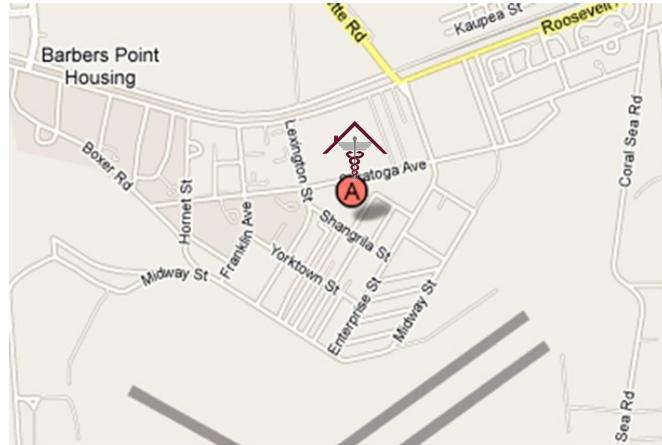
7:30 a.m. – 4:30 p.m.,

Monday – Friday

(808)433-3422



For more information about
the Warrior Ohana Medical Home
check out our website at:
www.tamc.amedd.army.mil



91-1010 Shangrila Street, Suite 100
Kapolei, HI 96707-2102
(Located Southwest of
Kapolei High School)



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www.armymedicine.army.mil/cbmh



Opening April 21, 2011

- An Army-run, Primary Care Clinic, located off-post, where our Army Families live
- Army Medical Homes are the result of your vision and your suggestions
- Army Family Healthcare,
The way it can be . . .
The way it should be



Hours of Operation
8 a.m. to 4:30 p.m.
Monday through Friday



What's different about a medical home?

Each patient partners with a primary care clinician and nurses who take responsibility for your health and coordinate care with an extended team of behavioral health professionals, pharmacists, subspecialists and others. Your core team works with you over time to take care of new health concerns as they arise, ensure delivery of preventive screening and services, manage chronic health problems, and promote a spirit of health and wellness. This relationship – between each patient and his or her health care team is the heart of the Medical Home.

Enhanced role of nursing

When you do come in for a visit, you will notice that your nurse plays a greater role than you might be used to. Your nurse will spend more time listening to your concerns, help you communicate those concerns to your doctor, and then make sure that you understand the care plan and that all of your questions are answered.

Access Options

As part of our commitment to improved access, the Community Based Medical Homes offer a broader range of access options. Building on the traditional face-to-face office visit, we offer :

- group visits
- enhanced telephone communication
- And web-based communication

to follow up on health issues and concerns, share and update health information, and coordinate care delivery.

Ask our staff if one of these access options is better suited to fit your needs.

Your Responsibilities

In the Community Based Medical Home, you share responsibility for your health. We encourage you to take an active role in your care by asking questions, participating in the decisions that affect you and your family's health, and proactively communicating with your team when you receive care outside of your Medical Home. To that end, we will go the extra mile to ensure that when you need care, you get care from your own health care team - the doctor and nurses who know you and your family.

Appointment Availability

In your Medical Home, we make every effort to ensure you get an appointment when you want it—including same day appointments. We strive to provide same-day access with your health care team so that you won't have to rely on urgent care centers or the emergency room for your primary care.

Studies show that when you receive care from the same health care team over time, you reduce hospitalizations and unnecessary lab tests, imaging studies, and prescriptions.

What if I need emergency care?

An emergency is a sudden and unexpected medical condition, or the worsening of a condition, which poses a threat to life, limb or sight, and requires **immediate** treatment. It can also be defined as a sudden, extremely painful condition which requires immediate treatment to alleviate suffering.

If you need emergency care, go directly to the emergency room at the nearest hospital, or call 911.

If you do go to an emergency room or receive care outside of your Medical Home, contact your Medical Home team as soon as you can. By keeping your health care team informed you help the team better coordinate your care and ensure that you get the follow-up that you need.

TRICARE Prime Primary Care Change Request to the
Warrior Ohana Medical Home Primary Care Clinic

Sponsor's DEROS/PCS date _____

Sponsor's social security number _____

List all beneficiaries changing primary care provider/clinic: No Active Duty

Name: _____

DOB: _____

Signature _____

Date _____

Questions, please call 433-3422.

Please return to the Tripler Army Medical Center, TRICARE Operations Office, Oceanside, 1C, fax to 808-433-1379 or e-mail to:
TAMC.BENEFITS@AMEDD.ARMY.MIL.