

PAD deputy at TAMC receives prestigious Hatkoff Award

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Dreyer

HONOLULU — Capt. Timothy Dreyer, deputy chief, Tripler Army Medical Center’s Patient Administration Division (PAD), received the prestigious Lt. Col. Paul Hatkoff Award, Aug. 12, for his efficient patient administrative and management abilities, and for his willingness to step up and serve in a time of need.

Dreyer is the expert responsible for ensuring the administrative needs of each TAMC patient is met, serving beneficiaries throughout the Pacific.

For eight months, Dreyer served in his assigned role as the chief of PAD at TAMC for the Regional Health Command-Pacific. Dreyer also ensures PAD’s mission goes hand-in-hand with the hospital’s priority, which is the patients served are always provided high-quality care.

“Capt. Dreyer is an extremely competent leader,” said Col. David K. Dunning, commander, Tripler Army Medical Center. “He continually does work above his rank in an exceptionally demanding specialty, and does so flawlessly.”

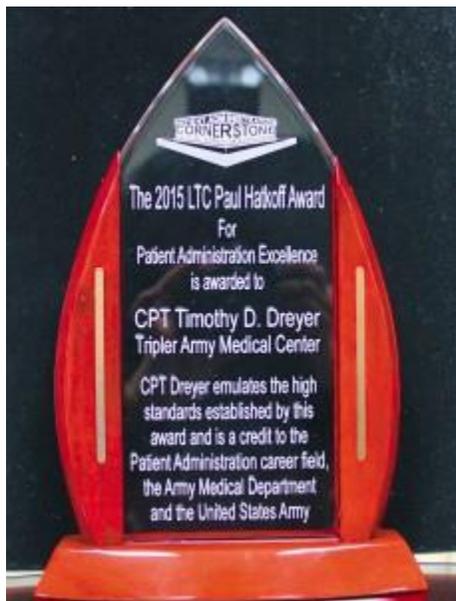
Over the last year, Dreyer led efforts in revenue generation for the region, and implemented programs and positions contributing to reduced wait and admission times. The programs he implemented reduced backlogs of billings and claims, and generated revenue amounting to more than three times the revenue in previous years.

“There are so many policies and procedures to learn, one person could spend an entire career and not learn all of it,” Dreyer said. “Without the expertise of the team already in place when I arrived 18 months ago, the programs we implemented would not have been as successful.”

PAD is a unique department. The office bridges the gap between clinical and administrative functions, both an integral part to running a hospital. Patients and families often feel stressed and confused about the administrative issues that arise during a hospital stay. When they seek assistance in the PAD office, the staff provides them with guidance and clarity, so they can focus on their treatment.

“The opportunity to work in the PAD has been an adventure,” Dreyer said. “The first chance I got to work inside the hospital walls, I took (them), so I could experience how to bridge the gap between the clinical and administrative aspects of running a hospital.”

Tripler’s PAD and Dreyer are the epitome of “PAD to the Bone.”



Dreyer receives this Hatkoff Award.
(Photo by Emily Yeh, Tripler Army Medical Center)

Hatkoff Award

Lt. Col. Paul Henry Hatkoff, the award’s namesake, served in the Army for more than 22 years and was the Patient Administration Division chief at William Beaumont Army Medical Center when he died, suddenly, in 1991.

The biannual Hatkoff Award is presented to an outstanding company grade officer in the PAD career field. Individuals selected emulate the high standards established by Hatkoff and are a credit to the PAD career field and the Army Medical Department.