



What is ePARS?

ePARS is our new island-wide

electronic Patient Appointment Reminder System

ePARS automatically sends email and/or text message appointment reminders to our patients who “opt in” for this service and is based on their CHCS appointments. Protected Health Information (PHI) is not sent. Messages go “To the person born on”. This is very similar to the AudioCare telephone reminder system, although the two are not related.

The email reminders and text reminders are for the next day’s appointments; in addition, the email reminders also include any scheduled appointments for the next week.

Patients can “opt in” at their Patient-Centered Medical Home clinical team or at select specialty clinics.

Clinics can be “activated” by the Clinical Support Division.

NOTE: Clinics that don’t “opt in” to be activated will NOT have their patient’s see their appointments, so it behooves the clinic to be activated.

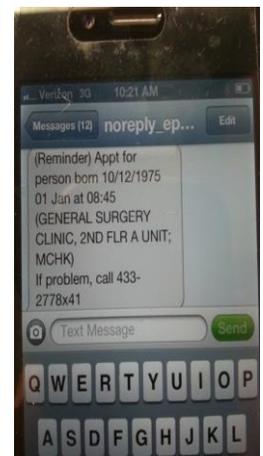
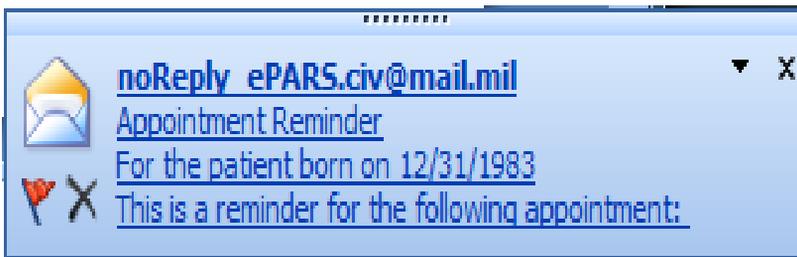
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Technical Support: Dr. Underwood (433-3585)



electronic Patient Appointment Reminder System

Want to get email and/or text reminders of your appointments? The capability is now here, using your preferred email and/or cell phone. The system is no cost to you, other than any text messaging fee that your carrier might impose.



You can “opt in” or “opt out” at any time. To enroll, contact your **Patient Centered Medical Home Team.**